



## SOFTWARE PATCH RELEASE NOTES

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Release date 9 October, 2009 *Supersedes version #* 1.13.5249  
Software version 1.13.5260  
Firmware version [S3/I3/S1:561, M1:494] *Released on* 15 September 2009  
Library Version 3.2.1

Build Type	MD5 Checksum	File Size
<b>PC</b>	a86cc7655a1c21f2e5ccbd4c54bc0f48	39.6 MB
<b>MAC</b>	0717fc35bb4efdef007540512233d87b	46.3 MB
<b>Console</b>	82668ab6da9ccd8c8eb8e93a49be6532	38.7 MB

### Important Information

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***This patch release provides an updated fixture library. New fixtures can be found in the library marked "New"***

### Mac Build

From this version (1.13.5260) the minimum requirement for Vista is Mac OSX V10.5 Leopard. Previous Mac OSX versions, including 10.4 Tiger are no longer supported.

### Crash Log Files

The ability for Windows users to generate crash dump log files has been implemented. This will assist in the diagnosis of the cause of some crashes of the Jands Vista application.

However, users will be required to make some changes to their PC when installing this update. *Unless these changes are made, the log files will not be generated. The application cannot access these files retrospectively.*

Full instructions can be found in Technote Tbjlt134.

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*Note: Not all crashes will generate a log file. This may be more to do with some components of Microsoft Windows rather than Jands Vista. Jands are not able to configure the application to ensure that all crashes create log files.*

## **Bugs fixed in this release**

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There were no bugs fixed in this patch release.

## **Fixtures added in this release**

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### **Manufacturer**

American DJ

### **Model**

Accu Spot 300  
Accu Spot Pro 16 bit  
Accu Spot Pro 8 bit

American Pro

CLEO 54 (Pixel)  
CLEO 54 (Stage 1 DMX Mode 1)  
CLEO 54 (Stage 1 DMX Mode 2)  
CLEO 54 (Stage 2 DMX Mode 1)  
CLEO 54 (Stage 2 DMX Mode 2)  
CLEO 54 (arc 1)  
CLEO 54 (arc 1+D)  
Arial 4 Arc 1+D  
Arial 4 Arc 1  
Arial 4 Arc 2+D  
Arial 4 Arc 2  
Arial 4 Block  
Arial 4 Stage 1  
Arial Arc 1  
Arial Arc 2  
Arial Stage 1  
Neo 2000 Beam Basic  
Neo 2000 Beam Extended  
Neo 2000 Beam Standard  
Neo 2000 Spot Basic  
Neo 2000 Spot Extended  
Neo 2000 Spot Standard  
Neo 2000 Wash Basic  
Neo 2000 Wash Extended  
Neo 2000 Wash Standard  
Neo 450 Basic  
Neo 450 Extended  
Neo 450 Standard

Chauvet

Arena Hazer Blower  
Arena Hazer  
LED Rain 64  
Legend 5000X 16 bit  
Legend 5000X 8 bit  
Ultimate Z100

Chroma Q

Color Span 1200 Color Mixing Mode 10  
Color Span 1200 Color Mixing Mode 2

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Color Span 1200 Color Mixing Mode 3  
Color Span 1200 Color Mixing Mode 5  
Color Span 1200 Color Mixing Mode 6  
Color Span 1200 Color Mixing Mode 7  
Color Span 1200 Color Mixing Mode 8  
Color Span 1200 Color Mixing Mode 9  
Color Span 400 Color Mixing Mode 10  
Color Span 400 Color Mixing Mode 2  
Color Span 400 Color Mixing Mode 3  
Color Span 400 Color Mixing Mode 5  
Color Span 400 Color Mixing Mode 6  
Color Span 400 Color Mixing Mode 7  
Color Span 400 Color Mixing Mode 8  
Color Span 400 Color Mixing Mode 9  
Color Span 800 Color Mixing Mode 10  
Color Span 800 Color Mixing Mode 2  
Color Span 800 Color Mixing Mode 3  
Color Span 800 Color Mixing Mode 5  
Color Span 800 Color Mixing Mode 6  
Color Span 800 Color Mixing Mode 7  
Color Span 800 Color Mixing Mode 8  
Color Span 800 Color Mixing Mode 9

City Theatrical

DMX IRIS

Clay Paky

Alpha Beam 700 Standard  
Alpha Beam 700 Vector  
Alpha Spot HPE 700 Standard  
Alpha Spot HPE 700 Vector  
Alpha Wash 700 Standard  
Alpha Wash 700 Vector

Contest

MSP 575 16 Bit  
MSP 575 8 Bit  
MWH 575 16 Bit  
MWH 575 8 Bit

DTS

XR 2000 Beam (v2)

Dune

Triple D

Elation

Design Wash 575E (v2)  
Xcelon  
Design Spot 1400E 16 bit  
Design Spot 1400E 8 bit

ETC

Selador Lustr 11 7ch

FAL

Roulette 1200 LD NE 16 bit  
Roulette 1200 LD NE 8 bit

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Futurelight	MH 860 16 bit MH 860 8 bit SC 980 16 bit SC 980 8 bit
GLP	YPOC 575 Pro YPOC 575 v1
G-lites	600 SZ 16 bit 600 SZ 8 bit 600 WZ 16 bit 600 WZ 8 bit
HighEnd	X Spot Xtreme CM_FR-IR Standard X Spot Xtreme CM_RG_IR Reduced X Spot Xtreme CM_RG_IR Standard
JB Lighting	VaryColor 7 16 bit Hog mode VaryColor 7 16 bit JB mode
Le Maitre	MVS Hazer
Litecraft	LED PowerBar 4 Mode 2
Martin	Extube 1200 HSI Extube 1200 HSIC Extube 1200 RGB Extube 1200 RGBW Extube 300 HSI Extube 300 HSIC Extube 300 RGB Extube 300 RGBW Roboscan Pro 518 Mode 1 Roboscan Pro 518 Mode 2 Roboscan Pro 518 Mode 3
Zap Technology	Biglite 4.5 (v3) Custom

All new fixtures can be found in the "New" library of the Jands Vista application.

## Known Issues

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The issues listed here are known issues with Vista. These issues may or may not be resolved in a future release of Vista software.

Additional reports on these or any other issues are welcome, or for more information please contact Jands.

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Each issue is broken down as follows:

- An ID that Jands uses to track the issue followed by a summary
- The Description field provides more details about the issue
- The Workaround field may give you additional information about how you can work around that particular issue. If it says "None" there is no currently suggested workaround for that particular problem.

### **1736** Non-administrator accounts can't save user preferences on Vista App for Windows

Description When running Vista on a Windows XP machine where you are not logged in as the administrator it will not let you change any user preferences settings – an error dialog appears saying "Cannot save user preferences".

Workaround: None available. Note that non-administrators cannot install Vista App for Windows.

### **1973** Inability to fade from raw->generic values

Description It is not possible to transition from a raw setting to a generic setting - the generic fixture model only operates in one direction. This manifests when (for example) you first use the generic controls to setup a base colour, then apply a raw transparent ColorFX preset over the top of that (the colour will track through) then you apply another generic colour over the ColorFX preset (the preset will not track through and the channel will return to default).

Workaround: If the ColorFX preset is applied from a separate clip running at a higher priority, then it will always be the last link in the chain and the transition will work properly.

### **1979** Can't see Ether-Lynx from Vista PC after running DMX-Workshop

Description If you have Artistic Licence DMX-Workshop running, VistaPC doesn't see the Ether-Lynx connected either via crossover cable or through a network.

Workaround: Close DMX-Workshop and restart the Vista application. If that doesn't work, it's possible that DMX-Workshop did not start/stop cleanly and so is still running a process - open task manager and kill the process and then restart the Vista application.

### **2474** Clips with inserted commands perform strangely then hang

Inserting commands, particularly snapshots, into clips can cause playback to become unreliable. Continued operation will eventually cause the Vista application to become unstable and crash, even after re-starting.

Work around: Do not use inserted commands until further notice.

## Installing UD512 USB>DMX Device

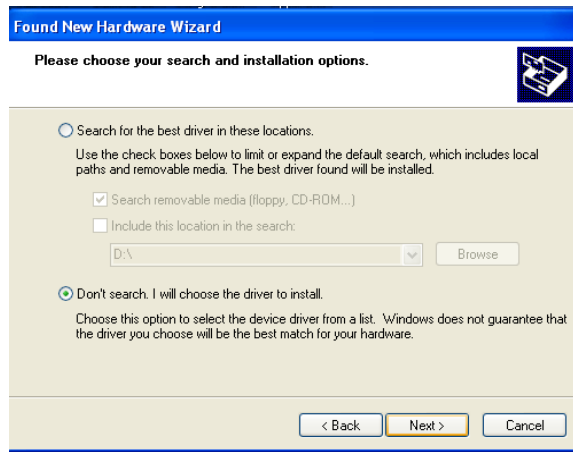
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This software update includes changes to the Vista UD512 USB>DMX device driver. To install the device correctly, please follow the instructions below:

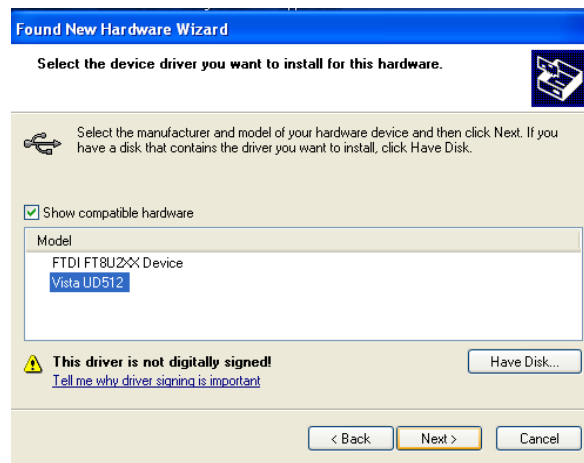
1. Remove any UD512 devices from the computer
2. Install the Vista software as normal. Please ensure **all** boxes are ticked in the "Choose components" dialogue
3. Connect a UD512 to your computer. You should see:
  - The blue LED within the UD512 flash a couple of times then stay off
  - The Windows "Found new hardware" wizard appear
4. The Found New Hardware wizard will ask "Can Windows connect to Windows Update to search for software?". Select "No, not this time", and click Next
5. You will be asked "What would you like the wizard to do?". Select "Install from a list or specific location (advanced)", and click Next



6. You will be asked "Please choose your search and installation options". Select "Don't search. I will choose the driver to install", and click Next



- You will see a list titled "Select the driver you want to install for this hardware". Select "Vista UD512" from the list, and press Next

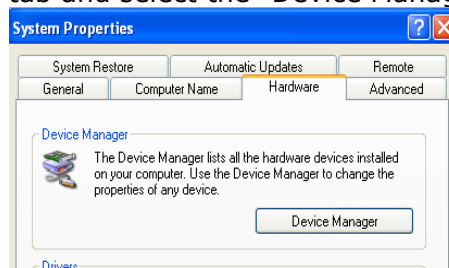


- The new drivers should now install. Once Windows is finished installing the drivers, click Finish.

Some users have found that if the UD512 was not uninstalled before commencing the upgrade process, then the installation wizard will not appear.

To resolve this issue:-

- Open the Windows Device Manager, which can be found by opening the "Control Panel", then selecting "System Properties".
- Click on the "Hardware" tab and select the "Device Manager" button

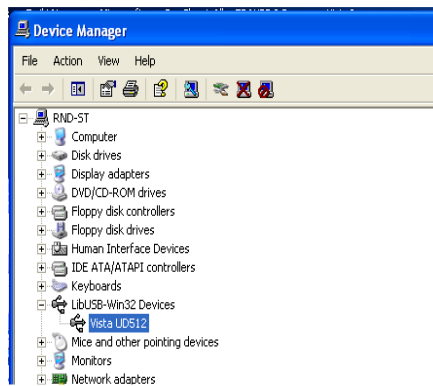


- Locate the driver under "LibUSB-Win32 Devices".

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4. Right click on the highlighted device to select "Update driver". This will start the installation wizard.
5. Follow the procedure listed above.

## Accessing Files for Archiving and Export

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### Application

Before updating the console, Jands recommends that all users archive all show data. This process describes the procedure to be followed to access show files that are on the Vista T4, T2, and I3 console hard drives.

There are two methods to access show files and other data – Export via USB and File Transfer Protocol (FTP).

### Archiving and Exporting Files via USB

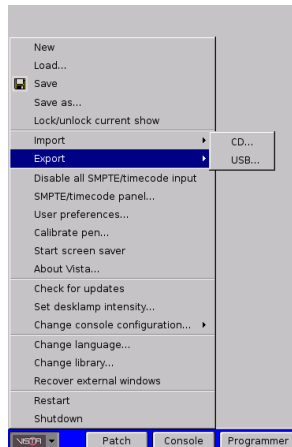
#### Parts Required

- USB Stick of an appropriate size. This will be determined by the amount of data to be archived or exported.

#### Procedure

1. Start the console in the normal manner.
2. Once the console has completed the boot up sequence, insert a USB disk. The slot in the armrest is recommended because of ease of access.
3. On the console, open the "Vista" Menu.
4. Select "Export".
5. Select "USB" (as illustrated in Figure 1).

Figure 1 - Vista Menu to Export Files



Vista will default to the "Data" directory.

If exporting the consoles diagnostics files, open the folder entitled "diagnostic files". Show files that are being archived are found in the "data" directory.

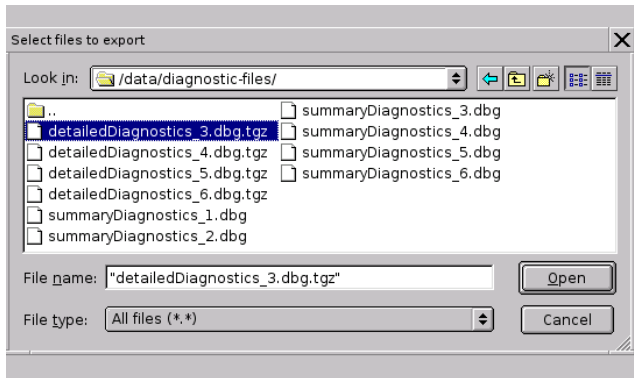
Vista will ask the user to select the files to be exported (See Figure 2)

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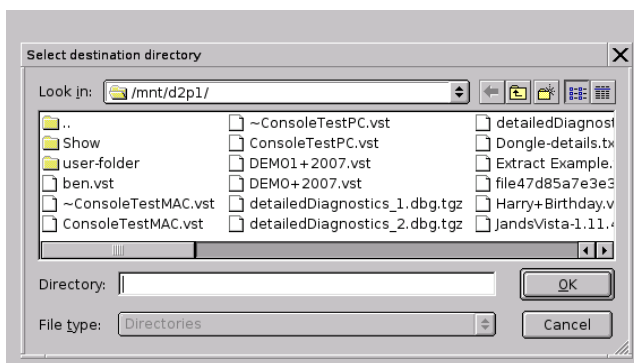
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**Figure 2 - Selecting Files to be Exported**



6. Once the files have been selected, Vista requires the user to select a destination directory. Vista will default to the USB drive if a USB device has been installed correctly.

**Figure 3 - Selecting Destination Directory**



7. Press "OK" and once the files have been transferred, remove the USB drive.

Files are now ready for archiving or sending to another party.

## Archiving and Exporting Files via FTP Client

Jands recommends using a graphical FTP client such as FileZilla (<http://filezilla.sourceforge.net/>) to simplify the process.

*Note – This is a suggestion based on an internet search. Our suggestion should not be taken as endorsement of any one of these programs.*

The console must be connected to a network. Its IP address can be viewed and set through the Vista User Preferences dialog. Connection details:

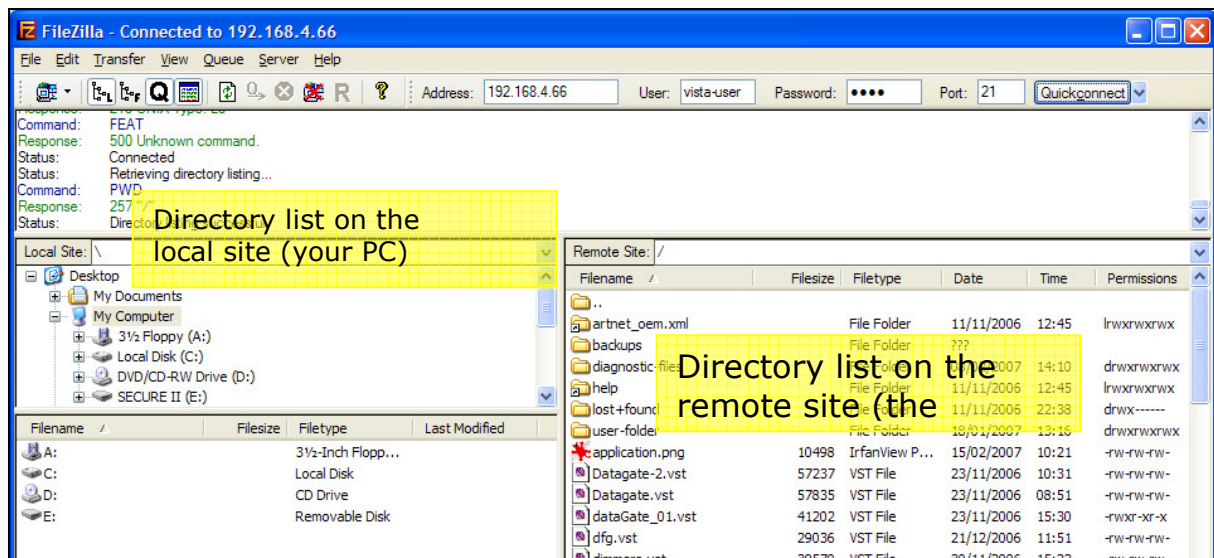
- FTP server address: The IP address of your console.
- FTP username: vista-user
- FTP password: user

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Figure 4 - FTP Client Menu



Vista will default to the "Data" menu on the console. Subfolders are also displayed and files can now be transferred to and from the Vista.

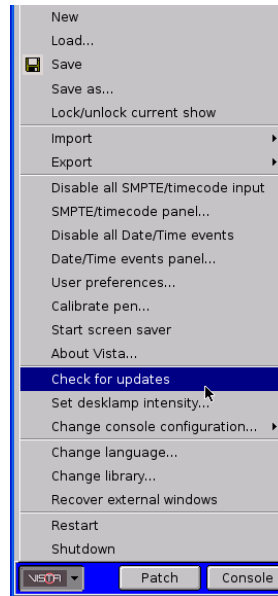
To transfer show files from the console to a PC, click on the desired show file on the remote site (the console) and drag them across to the local site (PC), placing them in the desired directory.

## Installation instructions

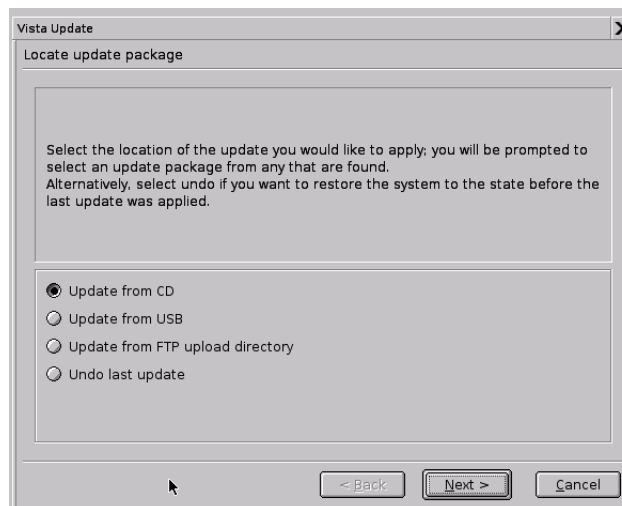
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Installing the update on the "T" or "I" consoles:

- FTP or import (from CD or USB) the vista-update.tgz file to the /vista/update directory.
- Go to the Vista menu and click on "Check for Updates".



The following pop up will appear:

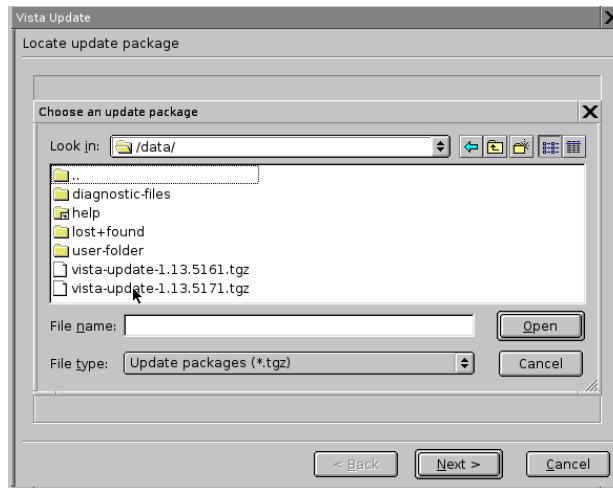


- Select the desired location to update from - "CD", "USB" or "FTP".
- Select the vista-update.tgz file.

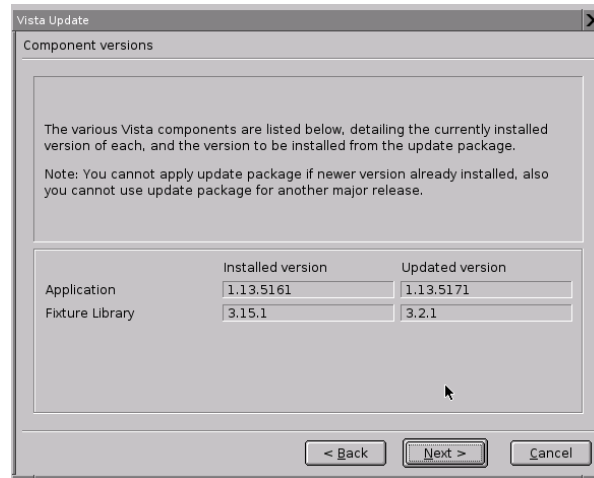
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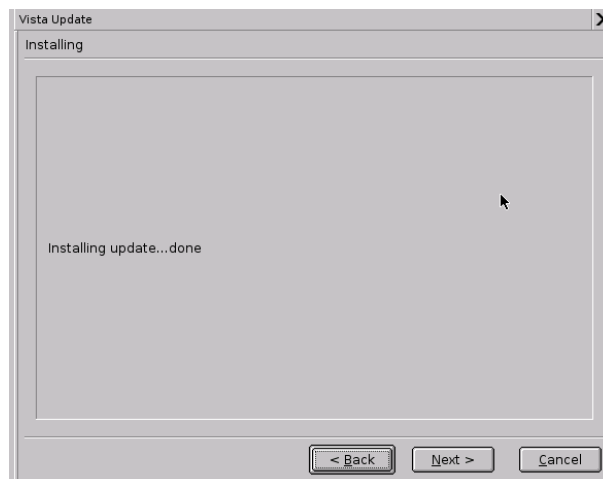
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- The following screen listing the update package details will appear:



- Press "Next"
- The following screen will appear when the console has completed the update:



Press "Next".

- The console will shut down once the update is complete.

### Installing the PC offline editor:

- Back up existing data directory contents (e.g. show files, standalone fixture files, audio and effects files).
- Extract the "VistaSetup" zip file and copy the VistaSetup.exe file to your hard drive.
- Double click on the VistaSetup.exe file to automatically install the offline editor.

### Installing the Mac offline editor:

- Back up existing data directory contents (e.g. show files, standalone fixture files, audio and effects files).
- Copy the vista-update.dmg file to your hard drive.
- Extract the vista-update.dmg file to install the offline editor.
- *Note that HASP drivers have to be installed separately at this stage.*