



SOFTWARE PATCH RELEASE NOTES

Release date 15 September, 2009 *Supersedes version #* 1.13.5233
Software version 1.13.5249
Firmware version [S3/I3/S1:561, M1:494] *Released on* 5 August 2009
Library Version 3.2.1

Build Type	MD5 Checksum	File Size
PC	6c45901bdb257cef6b25e370877cf9d0	39.1 MB
MAC	e4cae5b62cefc822aa41b7a2157d43e	46.0 MB
Console	4eb5b6b6074eb9c9c17fc98e60f91a30	38.1 MB

Important Information

This patch release is to address the bugs below and provides an updated fixture library. New fixtures can be found in the library marked "New"

Crash Log Files

The ability for Windows users to generate crash dump log files has been implemented. This will assist in the diagnosis of the cause of some crashes of the Jands Vista application.

However, users will be required to make some changes to their PC when installing this update. *Unless these changes are made, the log files will not be generated. The application cannot access these files retrospectively.*

Full instructions can be found in Technote Tbjlt134.

Note: Not all crashes will generate a log file. This may be more to do with some components of Microsoft Windows rather than Jands Vista. Jands are not able to configure the application to ensure that all crashes create log files.

Bugs fixed in this release

Some changes have been made to address issues surrounding random, non specific crashes that some users were experiencing.

Jands Vista Software Patch Release 1.13.5249 Release Notes
15 September, 2009

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Page 1 of 12

Fixtures added in this release

Manufacturer

Model

American DJ

Ultra Scan 250

Chauvet

Colordash Batten Arc 1
Colordash Batten Arc 1+D
Colordash Batten Block
Colordash Batten Stage 1
Q-Spot 300 Advanced
Q-Spot 300 Basic
Q-Spot 300 V2006

Color Kinetics

eW Flex SLX 2700K
eW Flex SLX 4200K

Derksen

Magazine
Magazine Shutter Syncro

DTS

Titan Solo Full Colour 6 channel
Titan Solo Full Colour 9 channel
Titan Solo RGBA 10 channel
Titan Solo RGBA 6 channel

Elation

Active Scan 250
Active Wave 250
Design Spot 300 Pro Basic
Design Spot 300 Pro Extended
Design Spot 300 Pro Standard
Power Spot 575
Power Spot 575 II
Power Spot 575IE II

GLP

YPOC 250 Color
YPOC 575 Color

Martin

Extube 1200 HSI
Extube 1200 HSIC
Extube 1200 RGB
Extube 1200 RGBW
Extube 300 HSI
Extube 300 HSIC
Extube 300 RGB
Extube 300 RGBW
Mac 250 Beam Extended
Mac 250 Beam Standard

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Page 2 of 12

Nightsun	GA001D 16 channel GA001D 18 channel
PR Lighting	XLED 590 Extended 16 XLED 590 Short 8 XLED 590 Standard 16
Showtec	Explorer 1200 Spot Explorer 575 Spot MkII Advanced Explorer 575 Spot MkII Basic Explorer 575 Wash LED Pixel Track Mode 1 LED Pixel Track Mode 2 LED Pixel Track Mode 4 LED Pixel Track Mode 8 Micro Spot 13 channel Micro Spot 5 channel Micro Wash 13 channel Micro Wash 5 channel Moving Aircraft Moving Par 64
Silver Star	YX-2105 Spot 575 Spot YX-2109 Show Spot 250 Advanced YX-2109 Show Spot 250 Basic YX-2109 Show Spot 250 V.2006 YX-2110 Club Wash 250
Studio Due	Shark 250 10 Channel Shark 250 11 Channel Shark 250 13 channel Shark 250 C 16 bit Shark 250 C 16 bit - remote Shark 250 C 8 bit Shark 250 C 8 bit - remote
VariLite	VLX Wash Mode 1

All new fixtures can be found in the "New" library of the Jands Vista application.

Known Issues

The issues listed here are known issues with Vista. These issues may or may not be resolved in a future release of Vista software. Additional reports on these or any other issues are welcome, or for more information please contact Jands.

Each issue is broken down as follows:

- An ID that Jands uses to track the issue followed by a summary
- The Description field provides more details about the issue

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Page 3 of 12

· The Workaround field may give you additional information about how you can work around that particular issue. If it says "None" there is no currently suggested workaround for that particular problem.

1736 Non-administrator accounts can't save user preferences on Vista App for Windows

Description When running Vista on a Windows XP machine where you are not logged in as the administrator it will not let you change any user preferences settings – an error dialog appears saying "Cannot save user preferences".

Workaround None available. Note that non-administrators cannot install Vista App for Windows.

1973 Inability to fade from raw->generic values

Description It is not possible to transition from a raw setting to a generic setting - the generic fixture model only operates in one direction. This manifests when (for example) you first use the generic controls to setup a base colour, then apply a raw transparent ColorFX preset over the top of that (the colour will track through) then you apply another generic colour over the ColorFX preset (the preset will not track through and the channel will return to default).

Workaround If the ColorFX preset is applied from a separate clip running at a higher priority, then it will always be the last link in the chain and the transition will work properly.

1979 Can't see Ether-Lynx from Vista PC after running DMX-Workshop

Description If you have Artistic Licence DMX-Workshop running, VistaPC doesn't see the Ether-Lynx connected either via crossover cable or through a network.

Workaround Close DMX-Workshop and restart the Vista application. If that doesn't work, it's possible that DMX-Workshop did not start/stop cleanly and so is still running a process - open task manager and kill the process and then restart the Vista application.

Installing UD512 USB>DMX Device

This software update includes changes to the Vista UD512 USB>DMX device driver. To install the device correctly, please follow the instructions below:

1. Remove any UD512 devices from the computer

Jands Vista Software Patch Release 1.13.5249 Release Notes
15 September, 2009

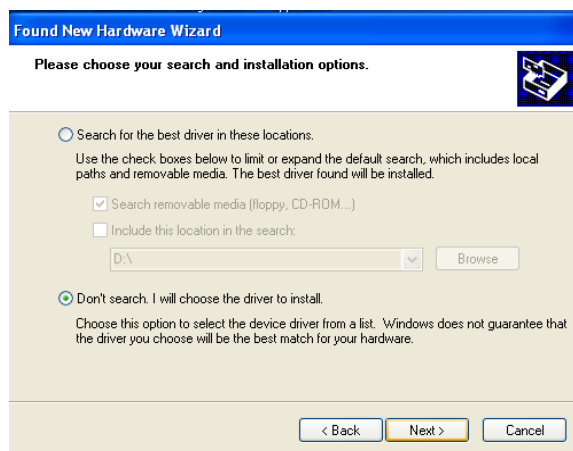
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Page 4 of 12

2. Install the Vista software as normal. Please ensure **all** boxes are ticked in the "Choose components" dialogue
3. Connect a UD512 to your computer. You should see:
 - The blue LED within the UD512 flash a couple of times then stay off
 - The Windows "Found new hardware" wizard appear
4. The Found New Hardware wizard will ask "Can Windows connect to Windows Update to search for software?". Select "No, not this time", and click Next
5. You will be asked "What would you like the wizard to do?". Select "Install from a list or specific location (advanced)", and click Next



6. You will be asked "Please choose your search and installation options". Select "Don't search. I will choose the driver to install", and click Next



7. You will see a list titled "Select the driver you want to install for this hardware". Select "Vista UD512" from the list, and press Next

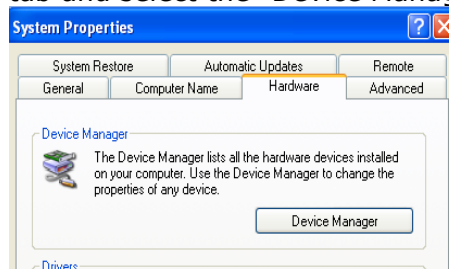


8. The new drivers should now install. Once Windows is finished installing the drivers, click Finish.

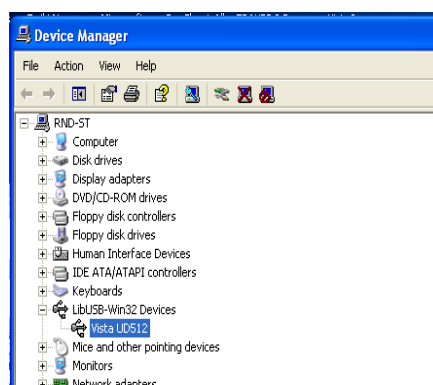
Some users have found that if the UD512 was not uninstalled before commencing the upgrade process, then the installation wizard will not appear.

To resolve this issue:-

1. Open the Windows Device Manager, which can be found by opening the "Control Panel", then selecting "System Properties".
2. Click on the "Hardware" tab and select the "Device Manager" button



3. Locate the driver under "LibUSB-Win32 Devices".



4. Right click on the highlighted device to select "Update driver". This will start the installation wizard.
5. Follow the procedure listed above.

Accessing Files for Archiving and Export

Application

Before updating the console, Jands recommends that all users archive all show data. This process describes the procedure to be followed to access show files that are on the Vista T4, T2, and I3 console hard drives.

There are two methods to access show files and other data – Export via USB and File Transfer Protocol (FTP).

Archiving and Exporting Files via USB

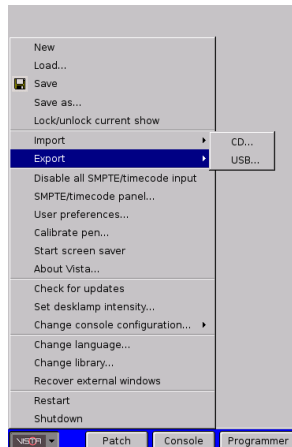
Parts Required

- USB Stick of an appropriate size. This will be determined by the amount of data to be archived or exported.

Procedure

1. Start the console in the normal manner.
2. Once the console has completed the boot up sequence, insert a USB disk. The slot in the armrest is recommended because of ease of access.
3. On the console, open the "Vista" Menu.
4. Select "Export".
5. Select "USB" (as illustrated in Figure 1).

Figure 1 - Vista Menu to Export Files



Vista will default to the "Data" directory.

If exporting the consoles diagnostics files, open the folder entitled "diagnostic files". Show files that are being archived are found in the "data" directory.

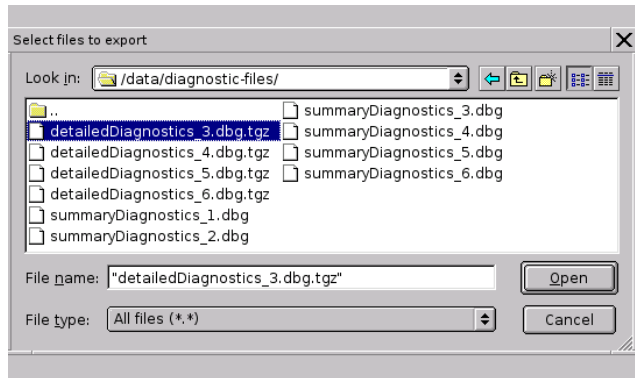
Vista will ask the user to select the files to be exported (See Figure 2)

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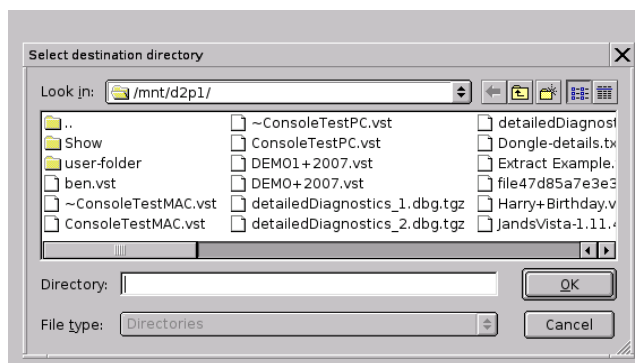
Page 7 of 12

Figure 2 - Selecting Files to be Exported



6. Once the files have been selected, Vista requires the user to select a destination directory. Vista will default to the USB drive if a USB device has been installed correctly.

Figure 3 - Selecting Destination Directory



7. Press "OK" and once the files have been transferred, remove the USB drive.

Files are now ready for archiving or sending to another party.

Archiving and Exporting Files via FTP Client

Jands recommends using a graphical FTP client such as FileZilla (<http://filezilla.sourceforge.net/>) to simplify the process.

Note – This is a suggestion based on an internet search. Our suggestion should not be taken as endorsement of any one of these programs.

The console must be connected to a network. Its IP address can be viewed and set through the Vista User Preferences dialog. Connection details:

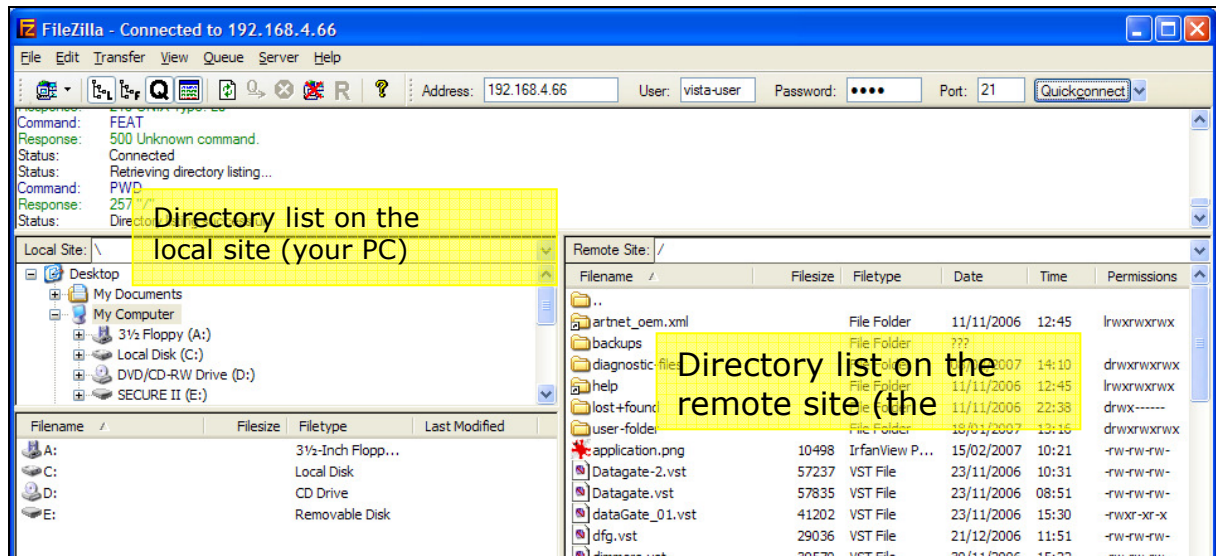
- FTP server address: The IP address of your console.
- FTP username: vista-user
- FTP password: user

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15 September, 2009

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Page 8 of 12

Figure 4 - FTP Client Menu



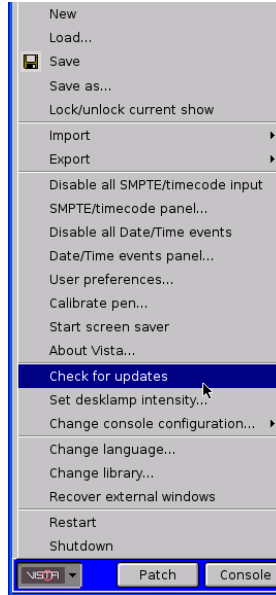
Vista will default to the "Data" menu on the console. Subfolders are also displayed and files can now be transferred to and from the Vista.

To transfer show files from the console to a PC, click on the desired show file on the remote site (the console) and drag them across to the local site (PC), placing them in the desired directory.

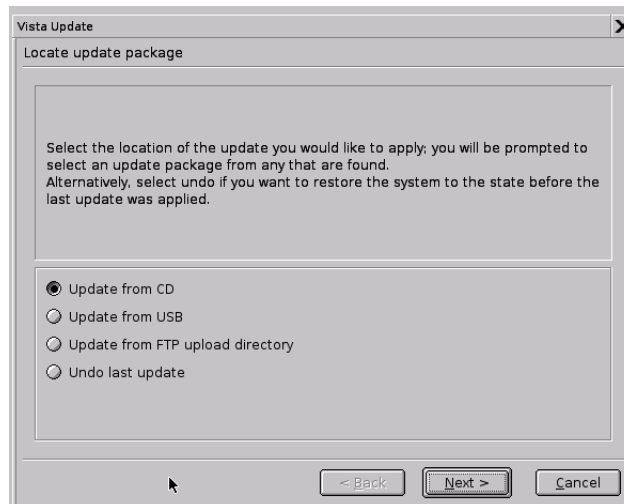
Installation instructions

Installing the update on the "T" or "I" consoles:

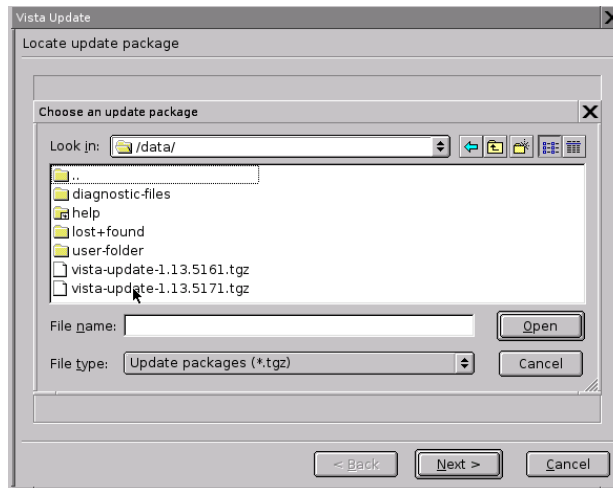
- FTP or import (from CD or USB) the vista-update.tgz file to the /vista/update directory.
- Go to the Vista menu and click on "Check for Updates".



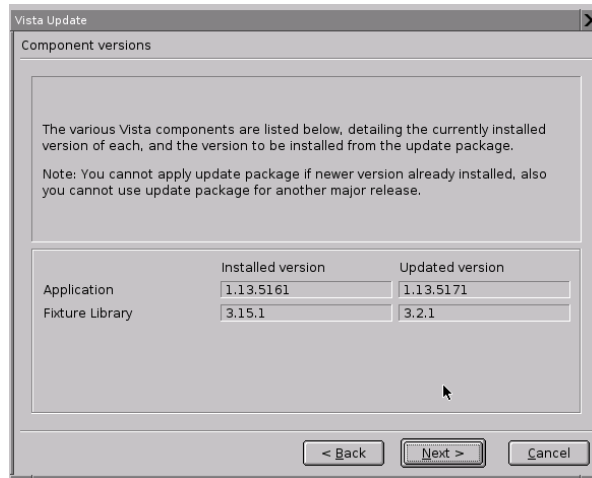
The following pop up will appear:



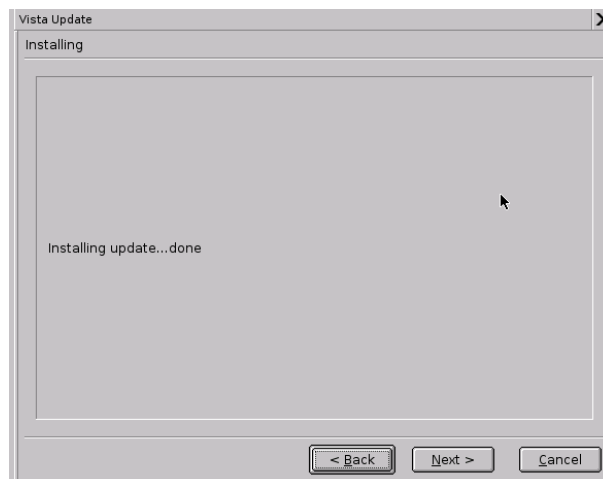
- Select the desired location to update from - "CD", "USB" or "FTP".
- Select the vista-update.tgz file.



- The following screen listing the update package details will appear:



- Press "Next"
- The following screen will appear when the console has completed the update:



Press "Next".

- The console will shut down once the update is complete.

Installing the PC offline editor:

- Back up existing data directory contents (e.g. show files, standalone fixture files, audio and effects files).
- Extract the "VistaSetup" zip file and copy the VistaSetup.exe file to your hard drive.
- Double click on the VistaSetup.exe file to automatically install the offline editor.

Installing the Mac offline editor:

- Back up existing data directory contents (e.g. show files, standalone fixture files, audio and effects files).
- Copy the vista-update.dmg file to your hard drive.
- Extract the vista-update.dmg file to install the offline editor.
- *Note that HASP drivers have to be installed separately at this stage.*